



## MANUAL HOW TO USE THE APP

### STEPS FOR SETTING CULTURAL PLACES APP

- 1. Connect to Cultural Places WIFi
- 2. Download Cultural Places app
- 3. Start the app
- 4. Login (FB, Google, create acc)
  - -login is important to be able to access the purchased content later, at any time.
  - -if creating an account within the app, confirmation email must be checked and account needs to be confirmed, in order to activate.
- 5. Click on Download audio guide to access the media
- 6. Click on Enter Ticket Code
- 7. Enter the code from the ticket, to unlock the content
- 8. Choose in which language you want to download the content
- 9. Wait for download to finish
- 10. Click on Start to view the content

Technical requierements of the app:

ANDROID: versions from 4.4.4 and higher

IOS: 9.3.3 and higher

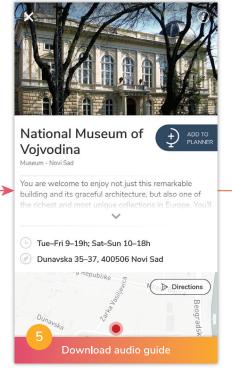
Note: All older versions than 4.4 on Android and 9.3 on IOS will not work.

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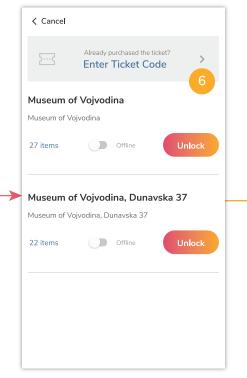




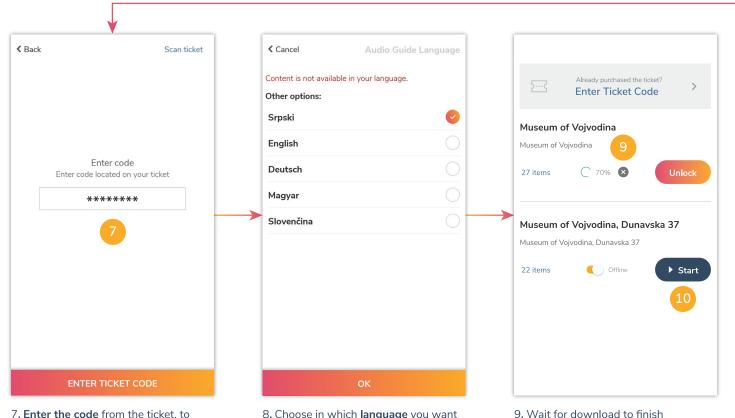
- 4. Login (FB, Google, create acc)
- login is important to be able to access the purchased content later, at any time.



5. Click on **Download audio guide** 



6. Click on Enter Ticket Code



- 7. Enter the code from the ticket, to unlock the content
- 8. Choose in which **language** you want to download the content
- 10. Click on **Start** to view the content

# Additional informations on how to use the app

### **ANDROID**

- How to check the software version of your smartphone?
   Settings General About Software version
- 2. How to enable bluetooth on your smartphone?

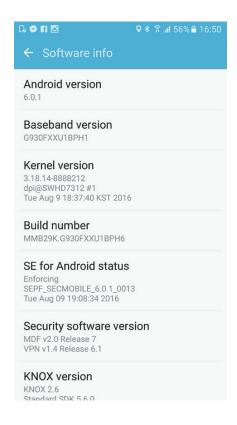
  The application itself will turn on the bluethooth when requested. The application will ask for the permision to enable the bluetooth on the phone.
- 3. How to enable location services on your smartphone?

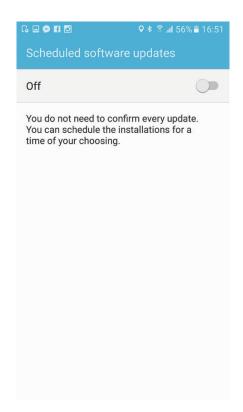
  The application itself will offer this service when you start the app.
- 4. How to change the language on your smartphone?

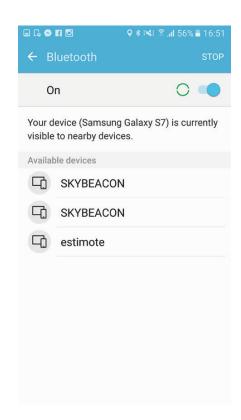
  Settings General Language & Region iPhone Language
- 5. How to enable WiFi on your smartphone?

  Settings Wi-Fi Connect to "Cultural Places WiFi"

### **ANDROID**

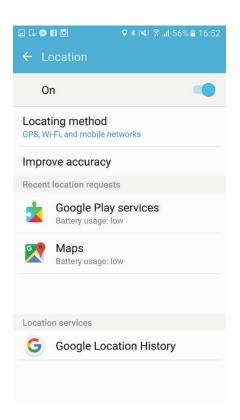






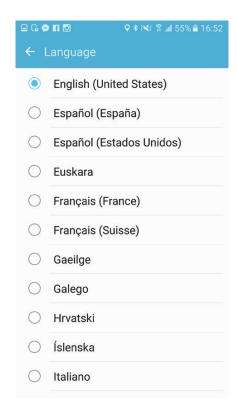
#### **Check update**

screen



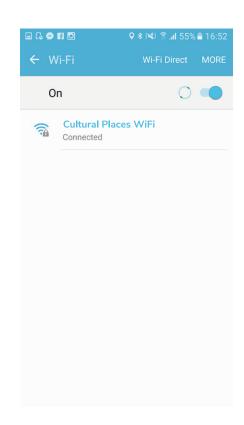
How to update

screen



How to enable bluetooth

screen



How to enable location

screen

How to change the language screen

How to enable WiFi

screen

# Additional informations on how to use the app

# IOS

- How to check the software version of your smartphone?
   Settings General About
- 2. How to enable bluetooth on your smartphone?

  The application itself will turn on the bluethooth when requested. The application will ask for the permision to enable the bluetooth on the phone.
- 3. How to enable location services on your smartphone?

  The application itself will offer this service when you start the app.
- 4. How to change the language on your smartphone?

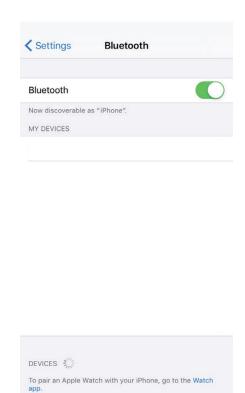
  Settings General Language & Region iPhone Language
- 5. How to enable WiFi on your smartphone?

  Settings Wi-Fi Connect to "Cultural Places WiFi"

### IOS

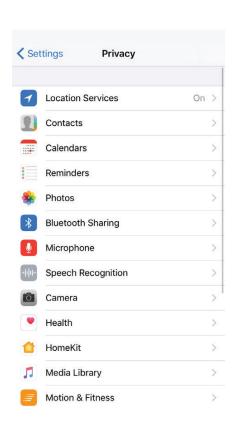






#### **Check update**

#### screen



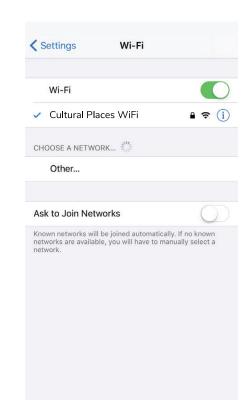
### How to update

#### screen



### How to enable bluetooth

#### screen



#### How to enable location

screen

How to change the language screen

How to enable WiFi

screen